

## INTERNATIONAL SPEAKER & AUTHOR

Michael Sonick, DMD

# TREATING PEOPLE NOT PATIENTS

SEPTEMBER 25, 2020 3 HOUR CE COURSE

A Course for Dentists, Hygienists & Clinical Staff



## **Course Synopsis:**

Ideal healthcare involves treating the entire patient. The goal is to establish a healthy relationship based on trust and shared vision among the patient, doctor, and staff. To achieve that goal and perform treatment that is in the patient's best interest, involves an approach that is different from the traditional day-to-day clinical practice. Dr. Sonick will review the important patient communication techniques that have allowed him to build his successful fee for service practice, which is routinely booked 2-3 months in advance at a treatment acceptance rate of 90%. He will guide you through the aspects of office design and team-building that are essential to a patient-centered environment.

## At the end of this presentation, the participants will know:

- How to establish Rapport, Trust and Engagement with the patient
- NLP (Neurolinguistic Programming) Models for Communication, Framing, Utilizing Motivation Triggers
- The importance of building a supportive dental team
- · A 15-minute comprehensive examination

## **HOW TO REGISTER**

Please contact Mrs. Tisha Humphrey education@advancedperiodontics.com Phone: 734.459.4077 | Fax: 734.459.4084

## **COURSE LOCATION**

Burton Manor 27777 Schoolcraft Rd. Livonia, MI 48150

#### REGISTRATION FEE

\$75 for Individuals • \$125 flat fee per office (Max Limit 8) Registration 8:00 AM - 9:00 AM BREAKFAST INCLUDED

### COURSE

9:00 AM - 12:00 PM





